

# The Randolph Report

NUMBER 6 Summer 2004



We are pleased to present the latest edition of *The Randolph Report*. As consultants to public and not-for-profit organizations on issues of strategy, organization, and business planning, we at The Randolph Group understand the unique challenges that face leaders of these organizations.

The popular management press often just focuses on the latest management trend or fad. So we thought it a good time to share our thoughts on some of the enduring and fundamental management needs of public and not-for-profit organizations.

*Inside this issue of The Randolph Report you will find articles on:*

## **GOOD GOVERNANCE**

Presenting our perspectives on the essential ingredients for successful leadership and direction by boards and senior management.

## **IMPROVING MUNICIPAL RELATIONS**

Covering what is required to maintain effective relations between members of council and senior staff, drawing on our work experience across the province.

## **BUILDING EFFECTIVE TEAMS**

Outlining strategies to ensure that various teams in an organization have the tools and support they need to be as effective as possible.

## **ABOUT THE RANDOLPH GROUP**

The Randolph Group is a general management consulting firm specializing in strategy, organization and business planning, particularly for public and not-for-profit sector clients. The partners of The Randolph Group – Carolyn Kearns, Michael Rowland and Susan Wright – undertake all of the consulting work, working individually or in project teams, supported by office manager Ivy Leung.

*The Randolph Report* is published periodically to share ideas, strategies and information with our clients, helping them to meet the continually evolving challenges of running their organizations.

This Summer 2004 edition presents our thoughts on three enduring management needs for public and not-for-profit organizations – good governance, improving municipal relations and building effective teams. We hope you enjoy the newsletter.

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